Glory at a Glance

Incorporated

Corporate name : GLORY LTD. : March 1918 Founded : November 1944

: ¥12,892,947,600 Capital

: Tokyo Stock Exchange (1st Section) Stock listings

Number of employees : 3,314 (Group: 9,516)

Note: As of March 31, 2018

Line of business

: Development, manufacturing, sales, and maintenance of cash handling machines, data processing equipment, peripheral devices with data processing equipment, vending machines, automatic service equipment, etc.

Business Segments

Main Customers

Financial Market

Financial institutions, OEM clients, and others in Japan

Open teller systems Coin and banknote recyclers for tellers Coin recycling modules for ATMs

Cash monitoring cabinets Security storage systems Key management systems Banknote recycling modules Multifunctional banknote changers for horse race ticket vending machines

Supermarkets, department stores, cash-in-transit companies, railroad companies, tobacco companies, hospitals, local governments, general companies, and others in Japan

Coin and hanknote recyclers for cashiers Sales proceeds deposit machines

Cash recyclers for gas stations Coin-operated lockers

Ticket vending machines Cigarette vending machines Medical payment kiosks Multifunctional banknote changers RFID self-checkout systems

Ballot sorters for handwritten ballots

Main Products and Goods

Amusement halls (pachinko parlors) and others in Japan

Banknote conveyor systems Pachinko prize dispensing

Card systems for pachinko parlors Pachinko ball counters for individual pachinko machines Membership management systems for pachinko parlors

Pachinko ball/token counters

Coin and banknote recyclers



Financial institutions, cash-in-transit companies, retail stores, casinos, OEM clients, and others overseas

Banknote recyclers for tellers Banknote sorters Banknote and check deposit modules for ATMs

for cashiers Sales proceeds deposit machines Coin wranners

Banknote counters

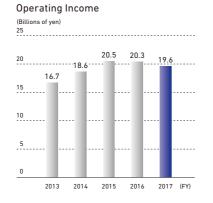
Others

Other than those above

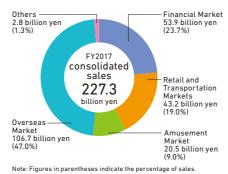
Other than those above

Financial Data (Consolidated)

Net Sales (Billions of yen) 250 218.6 222.3 226.9 222.5 227.3 2013 2014 2015 2016 2017 (FY)



Sales by Business Segment

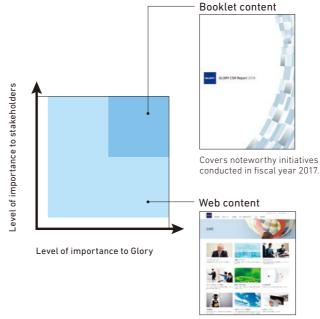


Editorial Policy

The Glory CSR Report 2018 aims to inform a wide range of stakeholders about the CSR initiatives that GLORY LTD. and Glory Group companies conducted during fiscal year 2017.

This report contains information in line with the Standard Disclosures of the Sustainability Reporting Guidelines, Version 4 set out by the Global Reporting Initiative (GRI). Glory has also completed identifying material issues in line with the relevant processes as defined by the GRI.

The Special Report section showcases Glory's coin-operated lockers, which were developed to meet new societal needs. The Glory CSR Report 2018 also covers major efforts in fiscal year 2017 related to environmental protection, social action, and corporate governance. Further details can be found on the Glory website.



Regular efforts not covered in the booklet are posted on our website, along with news and other detailed information

■ Report Subjects

This report generally describes the efforts of GLORY LTD. It will be explicitly stated if a particular item being reported concerns a specific Glory Group company or another company. Moreover, the report on environmental activities covers the ISO 14001-certified offices of GLORY LTD. and Glory Group companies.

■ Reporting Period

Fiscal year 2017 (April 1, 2017 to March 31, 2018) (May include reporting of items occurring in or after April 2018.)

Publication Date

July 2018

Referenced Guidelines

Sustainability Reporting Guidelines, Version 4, Global Reporting Initiative (GRI)

2012 Environmental Reporting Guidelines, Ministry of the Environment, Japan

Table of Contents

Message from the President 3



Corporate Philosophy and Management Creed, Glory's Material Issues in CSR · · · · 5



Major CSR Initiatives in the Value Chain · · · · · 7



Special Report Changing with the Needs of the Times Glory's Coin-Operated Lockers 9



Governance
Quality Initiatives ······13
Human Resource Initiatives · · · · · 15
Social Initiatives ······17
Environmental Initiatives · · · · · 19
Stakeholder Dialogue · · · · · 21
Third-Party Opinion ······22

GLORY CSR Report 2018 GLORY CSR Report 2018 2