GLORY's corporate philosophy, which represents our corporate goal and raison d'être, is: "We will contribute to the development of a more secure society through a striving spirit and cooperative efforts." These words express our determination to achieve growth as a sustainable enterprise by contributing to a prosperous society through our uncompromising approach to product development. This philosophy guides our efforts to continuously improve our corporate value through sound and efficient business management, so that we can exist in harmony with society and earn the trust and support of all stakeholders.

### **Corporate Philosophy**

We will contribute to the development of a more secure society through a striving spirit and cooperative efforts.

#### Management Creed

- Through a spirit of continuous development, we will provide products and services our customers can rely on.
- We will build a vigorous corporate group through respect for the individual and teamwork.
- We will endeavor to act as a responsible corporate citizen and coexist harmoniously with society at large.



## 2017 Medium-Term Management Plan

### **Basic Policy**

Realize business growth through "customer-oriented superb manufacturing" and enhance profitability to achieve the Long-Range Vision 2018

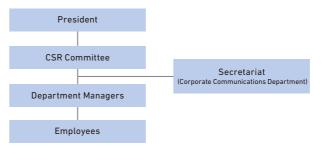
	Business Strategy	Constitutional Strategy	Corporate Management Strategy
Basic Strategy	Enhance profitability by expanding business size/area	Provide timely products and services meeting market needs	Reinforce group management infrastructure
Focus	• Domestic business • Overseas business	<ul> <li>Product development</li> <li>Production/Procurement</li> <li>Quality assurance</li> </ul>	<ul> <li>Group governance</li> <li>Human resources</li> <li>Capital/Financing</li> <li>Information systems</li> </ul>

# GLORY's CSR Philosophy

GLORY believes that corporate social responsibility (CSR) is achieved by putting its corporate philosophy into practice. This means offering money handling machines and other products and services of high social importance to respond to customers' needs for efficiency and accuracy and thus contribute to the realization of a safe and secure society.

## CSR Promotion Framework

CSR efforts in the GLORY Group are led by the CSR Committee, which is chaired by the President and made up of management-level employees. The committee convenes twice a year, at which time it deliberates on the basic direction and plans for CSR management and establishes policies for major annual CSR initiatives.



## Progress on Identifying Material Issues

In order to continue being a company that is trusted by its stakeholders and that contributes to a sustainable society, GLORY is in the process of identifying material issues. The company is doing this by identifying and understanding key CSR issues and considering the effect these issues have on society and their importance to GLORY.

In fiscal year 2016, while considering the company's corporate philosophy, management creed, and the Corporate Action Guidelines in reference to international frameworks such as the Global Reporting Initiative (GRI) guidelines and ISO 26000, GLORY made a list of the issues based on opinions from the company's various

## Voice



Professor, Faculty of Sociology, Kyoto Bunkyo University GLORY's material issues have been identified according to the value chain, and these issues are in tune with the work the company is doing. They cover the majority of the sustainability-centered fields. GLORY has prioritized its material issues using a matrix comprising two axes: company business and stakeholders. This method of prioritization follows GRI guidelines. In line with its philosophy of promoting security in society,



### CSR Education

Every employee in the GLORY Group receives a copy of the *Guidelines of GLORY* handbook, which contains information such as the corporate philosophy, management creed, and the Corporate Action Guidelines. The handbook is available in eight different language versions to ensure that employees around the world have the shared understanding needed to realize GLORY's corporate philosophy. GLORY also promotes understanding of CSR through an e-learning program for employees and the publication of CSR-related information on its intranet.



*Guidelines of GLORY* handbook

departments. In fiscal year 2017, GLORY is holding dialogues with numerous third-party experts to confirm the validity of these issues, and it is also identifying the most relevant ones through deliberation by the CSR Committee. The material issues identified are being linked

to the company's Medium-Term Management Plan and are being properly managed through the PDCA cycle.



Material issues were listed based on opinions from various departments in GLORY

GLORY has clarified the social agendas that it will address proactively, and it has opened dialogue with its stakeholders in earnest. We believe this will have a positive effect on the company's supply chains.

I hope that GLORY will continue to respond to the needs of society and conduct tireless PDCA to make further advancement in its CSR.