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News Release

Company name: GLORY LTD.
Representative: Hideto Nishino, President
Headquarters: 3-1, Shimoteno 1-chome, Himeji,
Hyogo, JAPAN
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Newly-developed Medical Payment Kiosk for Hospitals

FHP-10 certified as a Color Universal Design product for the first time in the industry

The FHP-10, designed by GLORY LTD., is a medical payment kiosk for hospitals that has recently received the Color Universal Design (CUD) certification for the first time in the industry. The device goes on sale on July 12, 2010.

Previously, patients of medical institutions used to have to bear burdens like being placed on a long waiting list before consultation or waiting for a long time at the cashier's window. However, recently, computer systems have come into common use, enabling self-service reception, automatic paging service to inform patients that their turn has come and systematized calculation of medical expenses. These improvements in operational efficiency have been enhancing the convenience of patients.

In 1999, GLORY developed the FK-200 medical payment kiosk, thereby making it possible for patients to pay medical expenses in cash or with a credit/debit card by themselves without going to the cashier's window. Then in 2002, GLORY developed the PHD-10 medical payment kiosk (credit card payment only). Further in 2004, we developed the FKS-10 medical payment kiosk exclusively for hospitals. We have developed and offered these products to help streamline the workloads at reception/cashier windows and improve the convenience for patients.

Meanwhile, barrier free and universal design features have become a part of an increasing number of items available at public facilities and many other establishments. These features have started to be applied to various commercial goods. Many CUD-based initiatives are also being implemented to accommodate diverse needs in terms of the way people perceive color.

The FHP-10 is a medical payment kiosk that makes it possible for patients to pay medical expenses in cash or with a credit/debit card by operating the device by themselves without going to the cashier's window. To allow many people to operate the device readily without being affected by individual difference in color vision, the colors used for the operation screen and guidance lamps were carefully chosen. As a result of such efforts, the FHP-10 has been awarded the CUD certification.

The FHP-10 is the second product of GLORY that has received the CUD certification. GLORY intends to continue working to improve product usability by applying such as CUD design concepts.

We will exhibit this product at our booth at the International Modern Hospital Show 2010 to be held at Tokyo Big Sight from July 14 to 16.

Features of the “FHP-10” medical payment kiosk

1. Certified as a Color Universal Design product

GLORY’s FHP-10 medical payment kiosk has been awarded the Color Universal Design (CUD) certification of the Color Universal Design Organization, a nonprofit organization, for the first time in its field. This machine adopts an operation screen and flicker lights that are easily understandable to many people without being affected by individual difference in color vision.

Barrier free and universal design features have become a part of an increasing number of items available at public facilities and many other establishments. These features have started to be applied to various commercial goods. Many CUD-based initiatives are also being implemented to accommodate diverse needs in terms of the way people perceive color.

(Example of screen)



2. Honors debit cards and credit cards

The FHP-10 accepts payment by debit card or credit card in addition to payment in cash.

Because of GLORY’s own information processing center (GCAN Center), trouble-free connection to settlement center is assured.

3. Alleviates cashier workloads and reduces patient waiting time

The FHP-10 can accept medical expenses in place of cashiers, thus relieving workloads at the counter. By installing the kiosks in proportion to the size of a hospital, crowding can be eased and waiting time can be reduced.

4. Stricter cash control

All cash can be handled without human intervention through all the steps of a transaction such as deposit, counting and change dispensing, realizing stricter cash control. Due to an “escrow function” that temporarily stores deposited cash after counting, the patient can verify the deposited amount and strictness is ensured further. To load cash for change, banknotes can be put through the cash inlet, counted and stored while coins are set in cassettes. Both banknotes and coins can be collected while being stored in cassettes without being touched by human hands.

5. Supports 24-hour operation to accept medical expenses and hospital charges

The FHP-10 can accept medical payments even after hours or on holidays, thus making it possible to further expand the service without additional personnel costs.

6. Connectable to a “pager collector”

The FHP-10 can be systematically connected to the pager collector that was developed by Shimadzu System Development Corp. (President: Mr. Takayuki Kato; Head Office: 1 Tokudaiji-cho, Nishinokyo, Nakagyo-ku, Kyoto 604-8445, JAPAN) to collect pagers that inform patients awaiting consultation that their turn has come with beeps or vibrations.

Thanks to this paging system, patients can effectively use their waiting time without having to wait for their turn in front of the doctor’s office. By linking the medical payment kiosk with the pager collector, medical institutions can collect pagers without fail.

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About GLORY LTD.

GLORY LTD., headquartered in Himeji, Japan, is a pioneer in the development and manufacture of money handling machines and systems. GLORY provides a variety of products built on its leading-edge recognition/identification and mechatronics technology, such as money handling machines, cash management systems, vending machines and automatic service equipment. Committed to meet society's wide-ranging needs, GLORY serves the financial, retail, vending machine, amusement and gaming industries in over 80 countries of world. GLORY employs more than 6,000 people worldwide. For more information about GLORY, please visit GLORY's global website at

<http://www.glory-global.com/>

Contact:

Masato Inuga

General Manager

Public/Investor Relations Dept

Tel: +81-79-297-3131